

WESTROCK QUALITY POLICY

WESTROCK ASPIRES TO BE THE WORLD'S BEST PAPER AND PACKAGING COMPANY

WE STRIVE TO ACHIEVE THIS BY:

- Complying fully with both the letter and the spirit of all laws and standards applicable to the Company's activities and operations as well as conducting all aspects of business legally, ethically and safely
- Publishing standardized metrics to accelerate business improvement throughout the organization
- Continually improving our business, manufacturing, customer service, and quality systems
- Measuring the effectiveness of our processes using statistical tools to reduce cost and variability in our operations
- Consistently providing products which meet our legal, regulatory and customer requirements with respect to product security, hygiene, contamination control, cleanliness, and controlled environments where applicable for the markets we serve
- Demonstrating commitment to our teammates' development through education and training

We believe that quality is everyone's responsibility, which is why robust systems and processes are followed from initial customer contact, through design, development and manufacturing activities to post-delivery support.



David B. Sewell

David Sewell
Chief Executive Officer

